

# CHEMAINUS HEALTH CARE AUXILIARY GOVERNMENT COVID19 RE-OPENING PROTOCOLS

## WHEN IS OUR THRIFT STORE RE-OPENING?

We are working hard to abide by the necessary requirements for re-opening, from both the Provincial Government and Worksafe B.C. Our date for re-opening the Thrift Store is July 2nd, 2020.

## HOW IS THE CHEMAINUS HEALTH CARE AUXILIARY ENSURING THE THRIFT SHOP IS SAFE?

The safety of staff, volunteers, and customers is our top priority. We are doing everything we can to safely welcome back our community to shop, donate, and volunteer. We ask everyone to strictly follow the new COVID 19 protocols in order to keep our community healthy and safe:

- Anyone who has been recently ill or has travelled outside the country are being asked to refrain from shopping or donating to our Thrift Store.
- Limiting the number of customers in the shop at one time, and ensuring **2 metre social distancing** in line ups outside, and throughout the store.
- Small infants or toddlers are allowed entry only if they are **contained** in a stroller or infant carrier, and accompanied by an adult. Young children must **not** be left unattended in any area of the store.
- One family member per household preferred.
- Customers are only allowed to enter through the dedicated **entrance door on Oak Street.**



- Approved hand sanitizer is being provided at the store entrance and **must** be used by all customers.
- **Face masks/face coverings MUST be worn by all customers**, as maintaining a 2 metre distance may not always be possible in certain areas of the shop. All staff and retail volunteers are wearing face masks/face shields when on the floor.
- In order to stress the importance of physical distancing and keeping 2 metres apart, floor markings, directional arrows, and physical barriers are being used, and there are **occupancy limits** in place within certain areas of the store.
- Customers are asked to browse with their eyes and limit the number of products they touch.
- **No fitting rooms.**
- **No returns.**
- Plexiglass shields installed at cashier stations.
- Customers are asked to use the debit “tap” function as much as possible, and debit machines are sanitized after each use. Cash will continue to be accepted.
- Personal shopping bags allowed; there will now be a charge for plastic and CHCA reusable bags. Backpacks must be left outside.
- A thorough cleaning and disinfecting routine is being done, focusing on high traffic and touch areas so that customers can shop with confidence.

**\*\*Signage throughout the Thrift Shop will communicate these new changes. If customers are unable to follow these new protocols, they may be asked to leave the store.**



## IS THE THRIFT STORE ACCEPTING ITEMS FOR DONATION?

Yes, starting July 2nd, 2020, our new drop off times for donations are now 8:30 am - 12:30 pm, Monday to Saturday.

- This shorter time frame allows for donations to be safely processed by our volunteers.

*Please do not bring items for donation  
if you have been recently ill or  
if you have travelled outside the country.*

- There will be a designated “drop off” parking area on Maple Street in front of our receiving gate.
- Donations will be received at a table just inside our gate, where they will be checked, dated, and placed in our storage bin for 24 hours. This procedure is to ensure that items are safely disinfected prior to sorting, pricing and placement in the retail area.
- If necessary, we may need to limit donations based on our space. There will be a sign outside the gate if we are unable to accept donations.

## ACCEPTING ITEMS FOR DONATION

(BEGINNING JULY 2, 2020)

Drop off times for donations on Maple St.

8:30 am - 12:30 pm

Monday to Saturday

